

## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov



**Bib Data Sheet** 

**CONFIRMATION NO. 7006** 

SERIAL NUMBER 10/064,962	FILING OR 371(c) DATE 09/04/2002 RULE		CLASS 705	GRO	GROUP ART UNIT 3629		ATTORNEY DOCKET NO: 201-1431	
APPLICANTS  David John Ford, Canton, MI; John Garfield Graham, Plymouth, MI; Joseph Retzbach, Novi, MI; Kenneth James McCaffrey, Canton, MI; Nadine Ann Mooney, Livonia, MI;  *** CONTINUING DATA **********************************								
** 09/13/2002  Foreign Priority claimed			STATE OR COUNTRY MI	SHEETS DRAWING 20		TOTAL CLAIMS 20		INDEPENDENT CLAIMS 3
28395 TITLE Online method and system for advising customers on service needs, facilitating the scheduling of vehicle service appointments, and checking vehicle service status								
RECEIVED No.	S: Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT for following:				All Fees  1.16 Fees (Filing)  1.17 Fees (Processing Ext. of time)  1.18 Fees (Issue)  Other  Credit			